NETWORK PERFORMANCE AND CONTRACTING
KEY CONTACTS AND REPRESENTATIVES

Provider Type	Reason to Contact	Contact	Telephone #	Email Address
Hospitals and Large Groups	Escalated Issues	Sonya Wesley	602-320-6739	WesleyS@mercycareaz.org
Arizona Long Term Care	Escalated Issues	Dena Steinbach	602-320-8230	SteinbachD@mercycareaz.org
PCPs - Maricopa County	Escalated Issues	Sonya Wesley	602-320-6739	WesleyS@mercycareaz.org
Northern and Southern AZ - All Provider Types	Escalated Issues	Dena Steinbach	602-320-8230	SteinbachD@mercycareaz.org
Behavioral Health - Maricopa, Gila & Pinal Counties	Escalated Issues	Lauren Nguyen	480-435-4869	NguyenL4@mercycareaz.org
NM Email Mailbox and Onboarding	Escalated Issues	Erika Bowman	480-369-5703	BowmanE3@mercycareaz.org
Contracts, Amendments, LOIs and LOAs	Escalated Issues	Nicole Friesen	480-340-4004	FriesenN@mercycareaz.org
Provider Education	Escalated Issues	Kimberly Gower		Kimberly.Gower@mercycareaz.org
Lead Director, Provider Relations	Escalated Issues	Sahar Mohammed	480-416-1991	MohammedS2@mercycareaz.org

Senior Manager - Sufficiency	Network Representative
Eric Conwell	Ariel Payan
	Andrew Canchon
	George Baymon
	Michelle Bowman
	Nick Singpradith
	Roxane Esquibel-Munoz

Senior Manager - Provider Relations	Network Representative
Erika Bowman	Asalee McGee-Gibbs
	Desiree Pena
	Jessica Gordon
	Jill Noffs
	Priscilla Bradley

Senior Manager - Provider Relations	Network Representative
Laura Nguyen	Dana Anderson
	Kim Whisenhunt
	Mickey Zeeb
	Robert Morales
	Robin Migliorino
	Victor Alcantara
	Victoria Melser

Senior Manager - Contracting	Network Representative
Nicole Friesen	Danielle Beaudry
	Deb Singpradith
	Susann Conley
	Edith Grijalva
	Lu Ramirez
	Marla Bilbao
	Tasha Odom

Senior Manager - Provider Relations	Network Representative
Dena Steinbach	Chris Paquette
	Deb Hunter
	Jessica Sanchez
	Larnell Batty
	Lisa Foti
	Sherrie Motisko
	Sireya Gold
	Will Henderson

Senior Manager - Provider Relations	Network Representative
Sonya Wesley	Alfonso Diaz
	Alvaro Diaz
	Ana Franco
	Dale Rausch
	Dean Harris
	Joe Alva
	Tanisha Bars

Lead Director, Provider Relations	Senior Managers
Sahar Mohammed	Erika Bowman
	Laura Nguyen
	Sonya Wesley
	Dena Steinbach

Provider Educator	Kimberly Gower
Administrative Assistant	Erica Ricci

Vice President, Network Performance and Contracting
Jessica (Clemens) Quick